I have written this guide assuming that the reader has no knowledge on how to dismantle any part of the Dyson CR01. Having never worked on a CR02, I am unaware if the construction of that model differs greatly.

I have borrowed various images from the net and thank everyone for their contribution.

**Read each paragraph twice before starting that phase of dismantling.**

**Tools required.**

- a) Set of Torx bits / screwdrivers
- b) Large hammer
- c) Bolster.
- d) Set of metric spanners / sockets
- e) Digital Camera. (Always a good idea to photograph in situ before your remove)

1) **Disconnect from the water and electricity supply and remove hoses.** Drain as much water from the machine as possible by removing the coin trap cover and putting the drain pipe as low as possible.

2) **Remove the top cover.** Remove the two Phillips screws at the rear of the cover and slide it backwards.

3) **Remove soap dispenser.** The yellow catch at the rear of the dispenser allows it to be removed.

4) **Remove front controls / display.**
   a) This is held on with two torx screws and when removed should be slid downwards. This will release the plastic tabs that hold it in place.
   b) Disconnect the ribbon cable from where it attached to the machine body.
   c) Remove the pressure sensor pipe. This just pulls off.
   d) Disconnect the four power cables to the main on / off switch. The position of the cables should be recorded for reassembly.
   
   The entire control panel assembly should now be free.

5) **Remove exterior door.** This is held in place with spring clips / hinges that are visible. I found it easy to insert a flat screw driver into the hinge and push down the yellow clip.

6) **Remove front panel.** This is held in place with 4 torx screws and a number of plastic tabs. Care should be taking not to break the plastic tabs. 2 screws are clearly visible on the top of the panel and the other two are recessed into the hinge of the exterior door. If you have not already removed the coin trap cover then this is the time do it as the front
panel will not come off while it is in place. After the screws and trap have been removed gently slide the panel UPWARDS and it will come away from the machine. It will however still be attached by a cable connecting the door lock which can be disconnected at the base of the machine.

![Screws and Door Lock Connector](image)

7) **Remove the back panel.** 7 screws hold it in place. Ignore the red part as I borrowed this image from the Dyson unpacking instructions
8) Remove drive belt.
9) Remove Drive wheel. This is held in place with a single Torx screw.

![Image of drive wheel and gear box]

10) Remove the gear box. This sits on the centre spline and is not held by any form of retaining screw or clip. Gently persuade it from the spline. You will see when you pull that it is spring loaded and care must be taken not to dislodge the spring retaining clips at the back.
11) **Loosen the planet ring drive motor.** This is held in by a single screw which will release the retaining clamp. It does not need to be fully removed as it can be allowed to hand loose until you remove the planet rings.

12) **Remove the Planet Rings.** They are held in by 4 clamps attached to the rear of the tub.
13) **Remove front door seal.** This can be pulled off very easily and should be cleaned prior to refitting. If damaged replace as spares as still available.

14) **Remove the plastic protection ring.** This is held in with double sided tape and can be gently pulled off and re-fixed in the same manner.

15) **Remove the heater element**

16) **Remove front tub assembly.** This part includes the front door and the tub front. It does not need disassembled further however you may wish to replace the element while you have it out.
   A) Firstly disconnect the door lock cable
   B) Remove the two bolts that attach the front tub assembly to the shock absorbers. As you do this the two nuts attached to these bolts will fall into the base of the machine.
   C) Remove tub pressure sensor pipe
When everything has been removed, gently pull front tub assembly clear of the tub. I chose to leave the heater element in place and if you do likewise, care should be taken not to damage it.

17) **Remove Drum securing Nut.** You will find a lot has been written on how to remove this nut and if you can find or manufacture the correct tool then go that way. The nut is a normal right hand thread so there is no surprise there. I found that it can be loosened very easily if you hit it very hard with a large hammer and bolster. Do not tickle it or all you will do is damage to the nut.
18) **Remove gear plate.** This should just pull over the centre shafts

19) **Remove the drum assembly from the front of the machine.** This should pull out very easily and is not heavy. (Image is of a cleaned repaired drum)

20) **Remove Soap Dispenser and Water Solenoids.** First gently release the from of the soap dispenser by prising back the retaining tab. This will allow you move it and give you access to the 2 rubber pipes that connect it to the drum. There after remove the four screws at the rear of the machine which hold the filling hose connectors in place. Mark all the electrical terminal so the re-fitting will be easier and photograph just in case.

21) **Remove both Motors, Contra-Rotate Motor and Rear shocker screws.** The motors are held on with 4 screws and fit tightly onto there retaining bracket. I found that a gentle tap with a rubber hammer at the rear loosened them enough to slide off. There is no need to mark the electrical connection as they only fir one way. The
contra-rotate gear drive motor is removed with 5 torx head screws. It can then be disconnect from its push connector at the base of the machine.

22) **Remove flow check micro switch and float.** This is located in the base of the machine and it very fragile. It is held in place with two tabs that need to be released under the machine. You will need help or something to balance the machine. Once the tabs are release it can be disconnected from its electrical connector.

23) **Disconnect the waste pump from the base of the machine.** I found it was okay just to remove the connecting rubber hose and leave the pump in situ.

24) **Remove the top weight from the tub and the two yellow sensors.** The weight is held on with four screw and after they are removed need prised off it locating pegs. I also marked each senor so they could be re-fitted in the same place. The can be left hanging at the rear of the machine.

25) **Remove the Tub.** The tub should now be held in with the 4 suspension springs which are easily removed. (check in case I missed something). I found the tub came out the back very easily,
DRUM

26) **Remove Torx screws that secure the drum to the 5 point spider.** They are T40 which are held into the spider with thread lock. In addition corrosion will have taken place between spider and the bolt thread. Out of the 10 I managed to remove 6 using freeze release oil and heat from a heat gun but the heads of the other four broke off. Start by tightening the bolts and then un-tightening. Slowly you will get movement but it is time consuming and frustrating. You do not need to remove the bolts from the 3 point spider on the inner drums. Thanks to Daniel Marsh for these tips.

27) **Remove the 5 point spider from the drum assembly.** You will see that the holes on the drum are countersunk and they fit into countersunk holes on the spider. In addition there will have been corrosion between the drum and the spider, as such the spider will almost be welded to the drum. Firstly I broke the corrosion using a palate knife then using a number of flat headed screwdrivers, I gently prised out the spider from the drum. The inner drum may come with the spider but that can be gently prised away.
Now it’s time to start removing the bearings and cleaning the drum components

28) The spider has two bearings and a rubber seal. All can be removed very easily with a hammer and screw driver. The seal on my spider had failed however the bearings were still sound, never the less I decided to replace them and hopefully avoid dismantling again. If you zoom into the image you will see that there are still four bolts broken within the spider. DO NOT BE TEMPTED TO USE HARDEN STEEL EZ-OUT BITS to remove the broken bolts. You will almost certainly break the bit which gives you an even bigger headache. Trust me that’s what happens. In the end I drilled out the broken bolts and also the threads from the other six holes which were later re-secured with stainless nuts and bolts.

29) Remove the slip ring from the inner drum. Thoroughly clean it and the mating surface within the outer drum.
30) **Check bearing and seal within the tub.** Initially I thought the main bearing to be okay but the tub seal had gone and that made it only a matter of time until the bearing failed as well. The seal was easily removed with a screw driver and the seal locating hole cleaned. When I removed the seal I saw it was stamped **RWDR-KONBI 70x100x10.5/14.5**, I bought a replacement 70x100x10 but found this rubbed against the brass seal on the main shaft. Closer inspection of the removed seal showed that the inner part of the seal was stepped back by 2mm. Unfortunately I could not source the original seal so opted for a 70x100x8 mm seal.

31) **Remove the main bearing.** There is a retaining circlip which is easily removed, however the bearing was a different matter. Try as a might with a sliding hammer and a tool I made from steel I could not budge it. I eventually resorted to calling in a favour and having the bearing pressed out using a hydraulic press. It took a fare bit of pressure to remove the bearing and caused a bit of stress to the plastic around the bearing housing. The new bearing was pressed in using the same machine.

When everything is clean and free from rust, lime scale and debris then it’s time to re-assemble your CR01

You will need the following parts

**TUB SEAL** - 1 - 70x100x8mm Nitrile Rubber Rotary Shaft Oil Seal with Garter Spring.

From [www.bearingstation.co.uk](http://www.bearingstation.co.uk)

**TUB BEARING** – 1 - 633007c bearing (90x50x34)

From [www.ebay.co.uk](http://www.ebay.co.uk) (rracingaviation)

**INNER DRUM BEARING 1** - STAINLESS STEEL BEARING SS-6904-2RS-MTK

**INNER DRUM METRIC OIL SEAL** - 34X52X10_R23_NITRILE

All from [www.engineersmate.com](http://www.engineersmate.com)

**INNER DRUM BEARING 2** - DEEP GROOVE BALL BEARINGS 6205 2RS

[www.bearing-king.co.uk](http://www.bearing-king.co.uk)

**DRUM SECURING BOTS**

**NUT** - 1 x M8 Square Nut DIN 557 A2 Multipack 20 (Thick profile (DIN 557))

**BOLT** - 10 x M8 T40 torx counter sunk stainless steel bolts.
If you use nuts and bolts the nuts will need locked with thread

All from www.a2stainless.co.uk

Thread lock - Loctite 243 Lock n Seal.

Grease - Large tub multi purpose grease

**Spacers** – These are used to make up for the difference in 2mm thickness of the original bearing at the replacement. I ordered two

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<td>a)</td>
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These should be in stainless steel and can be sourced from www.lasermaster.co.uk

**32) Fit new Tub bearing.** You will see from the bearing housing photograph at 25, that the retaining edge is quite badly rusted. This should be cleaned and spacer ‘A’ placed in the hole prior to the new bearing being pressed in. This will allow the bearing to sit in its proper position relative to the circlip. Refit the circlip and press the new seal into place. Make sure the seal goes as far back as it can or it will rub against drum shaft.

![Before](image1.jpg)  ![After](image2.jpg)

**33) Press the new bearings and seal into the five point spider.** Using a hammer and appropriate sized socket you risk damaging the bearing.
34) **Fit the drum into the tub.** Spacer ‘B’ should be fitted over the shaft first as this will maintain the geometry of the assembly with spacer ‘A’. Although this makes it heavier to refit into the machine it makes it so much easier to guarantee a tight seal on the nut.

When the bearings are fitted reassemble in reverse and good luck